

ChatterVox®

One year limited warranty

Enhanced Listening Technologies Corporation (ELT) warrants the **ChatterVox®** personal voice amplification system against defects in materials and workmanship for a period of 12 months from the date of purchase. The Nickel-Metal Hydride batteries and microphone are warranted for a period of 90 days from date of purchase. The warranty applies to the original user and the term as established by the original purchase receipt or invoice.

Exclusions:

The warranty does not cover damage to or failure of the unit components due to heat, moisture, shock, misuse, abuse, poor maintenance, improper charging, unusual wear and tear or tampering.

Remedy:

In the event of failure, the **ChatterVox®** amplification unit, batteries, microphone or other accessories will be repaired or replaced at the manufacturer's discretion.

Warranty procedure:

- 1) Contact your dealer for assistance. If you need help locating a dealer in your area contact ELT customer service at **800/286-3481** for a referral or assistance.
- 2) Systems being returned for service should be complete with all components and accessories unless otherwise instructed by a representative of ELT.
- 3) All systems being returned for service or evaluation must be carefully packed to protect the equipment and have a **Return Authorization Number (RA)** clearly marked on the shipping documents or package.
- 4) Include your name address and daytime telephone number along a copy of your purchase receipt or invoice and a written description of the problem. This will significantly help expedite proper repair and return of your equipment.
- 5) Ship by a traceable method to insure arrival and to protect your investment.

SHIP TO:

USA:

ELT GROUP / SERVICE
3018 Ambrose Ave., Nashville, TN 37207
800/286-3481 FAX 615/727-0565

CANADA:

ELT-Canada / SERVICE
12342 82A Ave. Unit 10, Surrey, BC V3W0L6
778/578-0177 FAX 778/578-0176

Note: For your protection, keep copies of all documentation such as shipping receipts and copies of the original receipt and serial number.